

Bella Bathrooms Returns Form  
**Returns Policy Criteria**

- A returns number **must** be obtained from our customer services team prior to return.
- Unwanted items cannot be returned after 30 days of receipt of goods.
- Must be in original manufacturers packaging - **do not deface the box in any way. (Example below)**
- Must be in re-saleable, unused, original condition.
- You may wish to apply additional packaging to protect your goods for the return journey.
- You will need to contact a courier to arrange the return - we recommend using an insured delivery service, large items are safest returned on a pallet.
- Please attach this returns form to the outside of the parcel with your returns number clearly visible - **your return may be rejected if this is not visible.**
- Once received, we will process your return & your refund will be issued.
- Please do not return a faulty item - if an item is faulty contact us prior.
- Damaged goods cannot be returned - we must be notified of any damages within 24 hours of receipt of goods.



Do **NOT** deface the original packaging in any way. This includes writing on the box and excess tape. (See image)

Make sure you protect your return well enough to ensure it is not damaged in return transit.

Make sure the below section is displayed clearly on the front of the packaging.

Bella Bathrooms reserves the right to refuse any refund if returned goods do not meet the above conditions.

----- **FOLD HERE** -----

<b>Name:</b>		<b>Returns Number:</b>	
Address:			
Product code of item(s) being returned		Reason for return (please detail)	
1.			
2.			
3.			
I agree that I have read the above criteria and ensured that it has been met.			
<b>Customer signature:</b>		<b>Date:</b>	